



# Aetna Choice Point of Service (POS) II DocFind® Online Directory

## Locate healthcare professionals and facilities using the criteria that's best suited to your needs.

Selecting a doctor and other healthcare professionals for you and your family is important. The online directory, available 24 hours a day, 7 days a week, makes it easy.

DocFind is the premier online search tool from Aetna.\* Up-to-date listings of participating doctors, other medical professionals and facilities are available at your fingertips. With the easy-to-use format, you can search online by name, specialty, gender and/or hospital affiliation.

## Looking for an Aetna provider? It's easy!

You can use DocFind anywhere you have Internet access. If you have questions while searching for a healthcare professional, simply click on the "Contact DocFind" link located at the top of any DocFind page to send us a comment or question.

- Log on to <http://www.aetna.com/docfind/custom/mymeritain/>

### If you are looking to change your primary care physician, or need to locate a specialist, DocFind's "Standard Search" can help:

- Enter the geographic information for the area where you wish to find a participating healthcare professional.
- Select the type of healthcare professional or facility you wish to find, such as a primary care physician, specialist, or medical hospital.
- If you choose, narrow your search by specialty, gender, languages spoken, hospital affiliation and/or name. Or you may request a list of all healthcare professionals who match your geographic and plan requirements.
- The "Select a Plan" dropdown box allows you to choose your provider network; be sure to select **Aetna Choice® POS II**.
- That's it! You will be presented with a list of healthcare professionals who match your criteria. You can obtain additional information about each provider by clicking on the "Provider Detail" link.

### If you know the name of the healthcare professional you're looking for, follow these instructions:

- Enter the geographic information for the area where you wish to find a participating healthcare professional.
- Input the name of the individual healthcare professional you wish to find.
- Select the type of healthcare professional you would like to find. Then hit "Continue."
- It's that easy! You will be presented with a list of healthcare professionals or facilities that match your requirements. You can obtain additional details about a particular provider by clicking on the "Provider Detail" link.

### With DocFind you can:

- Choose the search option that works for you. Search by using a variety of criteria such as specialty, gender and/or hospital affiliation, or search using the healthcare professional's name.
- Make the informed choice. DocFind gives you easy access to information about healthcare professionals, including information that is not available in paper directories. This includes information about which plans the provider accepts, medical school attended, board certification status and gender, as well as information about the provider's offices, such as handicapped access, etc. Other features include maps, driving directions and listings (where applicable) of other office locations.
- Get up-to-date information. DocFind is updated three times per week, giving you access to the latest available information.
- Review a list of transplant facilities and pediatric congenital heart surgery facilities in our institutes of Excellence™ network.

\*Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company and its affiliates.

Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Aetna does not provide care or guarantee access to health services.

**Questions? Please contact Meritain Health Customer Service at the number on your ID Card.**



An Aetna Company

[www.myMERITAIN.com](http://www.myMERITAIN.com)