Citizens Memorial Guest WiFi

Guest Wireless Internet Access provides the capability for patients and visitors to utilize their personal wireless enabled device(s), such as laptops, PDAs, etc., to access the internet from within various Citizens Memorial Healthcare facilities using 802.11 b/g protocols, at no charge.

Guest WiFi is available in all Citizens Memorial hospital campus buildings (including BRCC), Ambulatory Surgical Center, Administrative Center, Parkview Healthcare LTC Facility and Citizens Memorial Healthcare LTC Facility.

Instructions for Accessing Free Wireless Internet at Citizens Memorial Healthcare

1. Turn on your wireless device (PDA, laptop, etc.)

2. Activate your wireless card, if necessary

3. Connect to the CMH_Guest wireless network.   On most computers, it will prompt you to connect to CMH_Guest automatically; on others, you may need to double click your wireless icon or go to control panel, networks and select the CMH_Guest unsecured network.   You will be prompted that this is an unsecured network. Choose OK or Connect Anyway if you want to continue.

4. Launch your Web Browser

5. If prompted with a Security Certificate warning, click Continue or OK.   You will then be routed to our Guest web page.

6. Review the terms and click Accept to continue. Happy surfing!

Frequently Asked Questions

Q: Does CMH provide the wireless enabled device?
A: No

Q: Does CMH require specific wireless enabled devices?
A: No

Q: Is there a charge associated with accessing the guest network?
A: No

Q: Do I need to contact anyone at CMH to gain access?
A: No

Q: Do I have to agree to the Terms & Conditions before I can use guest access?
A: Yes

Q: Is a login name or password required?
A: No

Q: Is there a limit on how long I can use guest access?
A: No

Q: Does CMH provide virus, worm or security protection for my device while I am using guest access?
A: No. It is recommended you have this protection before using any internet service.

Q: Does CMH Health filter inappropriate web sites?
A: Yes, although we cannot verify all inappropriate sites will be filtered.

Q: What protocols are supported?
A: 802.11 b/g. Bluetooth is not supported.

Q: Who do I contact if I need wireless capability added to my device or if I am having an issue connecting with my device?
A: Consult a local computer business or your hardware manufacturer for issues with your device. Call our support line for issues with the wireless access if you already have appropriate wireless hardware and have confirmed that your wireless card is active and is functioning properly: 1-417-328-6615

TERMS AND CONDITIONS:

The CMH support line will walk customers through very basic troubleshooting steps. CMH can not provide technical assistance beyond connecting to the CMH Guest WiFi network. It is recommended that customers wanting to utilize the free CMH guest WiFi network have some experience with connecting to wireless networks.